NACo Prescription Discount Card Program

NACo National Association of Counties
The Voice of America's Counties

Frequently Asked Questions (FAQs)

General Questions

How much does the program cost?
Your prescription discount card is provided to you free of charge by the county.

Does everyone in my family need an individual card?
No. Everyone in the family may use the same card if desired.

Can I use this card to get discounts on my pet's medication(s)?
Yes, if your pet has been prescribed a medication that is also used to treat a human condition, you may receive a discount on the medication by taking the prescription to a participating retail pharmacy.

I just received my card. Can I use it right away?
Yes, just use your card to start saving immediately. Present your prescription discount card at a participating retail pharmacy when you fill or refill your prescriptions.

I've lost my card. How can I get a replacement?
Please visit **www.caremark.com/naco** to print a live ID card or call toll-free 1-877-321-2652.

Can I use my card to get discounts on over-the-counter products and non-prescription medications?
Not usually. However, discounts are available for many diabetic supplies.

How is this prescription discount program different from traditional prescription insurance?
This is not insurance; it is a prescription discount program. The card provides immediate discounts at the pharmacy. Upon presenting your card to the pharmacist, you will pay the lower of a discounted price or the pharmacy's regular retail price. There are no claim forms to fill out and no limit to the number of times you can use the card. These discounts are available only at participating retail pharmacies.

Can I use my prescription discount card with my current insurance benefit to reduce my costs?
Your card cannot be used in conjunction with other insurance. However, you are able to use your card to purchase prescriptions that are not covered by these plans.

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Can I still use my prescription discount card if I sign up for a Medicare prescription plan?
Yes, you can use your prescription discount card anytime you need to purchase a prescription that is not covered by your Medicare prescription plan or any other insurance.

Should I use my prescription discount card during my deductible and coverage gap periods for covered medications?
No. Only use your prescription discount card to purchase non-covered medications.

Can I use my prescription discount card in addition to my Medicare prescription plan and get additional discounts?
No. You need to present either your Medicare prescription plan card or your prescription discount card. Only use your prescription discount card when purchasing medications not covered by your Medicare prescription plan.

I'm not going to sign up for a Medicare prescription plan. Can I still use my prescription discount card?
Yes, you can continue to use your prescription discount card just as you do today.

Pharmacy and Pricing Questions

Which pharmacies accept the card?
The prescription discount card is accepted at more than 60,000 retail pharmacies nationwide, including many of the leading chains. Ask your local pharmacy if they participate, visit www.caremark.com/naco and search using the 'Locate a Pharmacy' (use the fourth link under 'Quick Links') function or call toll-free 1-877-321-2652 to find out if a specific pharmacy participates in the program.

How much will I save?
While savings on each prescription may vary, you can save an average of 24% off of the pharmacy's regular retail prices for prescription. In addition, you may save even more by choosing from our list of select medications. This list is comprised of products offering additional savings.

Will I always receive the lowest price?
Yes. You will receive the best price available to you through this program at the pharmacy. On occasion, pharmacies will price a particular medication lower than the discount rate provided by the card. If that occurs, you will receive the lower price.

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Can I find out the discounted price of my prescriptions before going to the pharmacy?
Because prices can vary by location, only the actual pharmacy can tell you the exact price of the prescription. However, you can look up an estimated price for medications at www.caremark.com/naco, or call toll-free 1-877-321-2652.

Why did the price of my prescription change since the last time I purchased the prescription?
Drug prices are different from pharmacy to pharmacy. Even chains have different prices in their stores depending on the population they are servicing. Additionally, manufacturers' drug prices change periodically.

The brochure says I can save an average of 24% on my prescription medication. Will I save 24% on all my medications?
Because a pharmacy's retail price or usual and customary charge can differ greatly by pharmacy, your exact percentage of savings may vary depending on the prescription.

Do I have to choose between my prescription discount card and a retail pharmacy flat rate generic pricing plan?
No, always present your prescription discount card at a participating pharmacy so you will receive the lowest price available from the pharmacy for that prescription medicine on that day. You will receive the flat rate price when applicable and the prescription discount card discounted price when it is lower.

Should I still present my prescription discount card at a retail pharmacy when buying generic medicine listed on a flat rate generic pricing plan?
Yes, always present your prescription discount card when buying prescriptions not covered by a prescription drug benefit plan. For medicine on a generic pricing list, you will pay either the flat rate or the prescription discount card price, whichever is lower.

If I show my prescription discount card, can I get an additional discount off a generic medicine listed on the flat rate pricing plan?
No, when presenting your prescription discount card, you will receive either the pharmacy's regular price for the prescription medicine or the prescription discount card discounted price, whichever is lower. If the flat rate price for select generics is lower than the prescription discount card price, you will pay the flat rate. With the prescription discount card, you will receive the best price available for your prescription medicine on that day from that pharmacy.

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About Specialty Pharmacy

What is specialty pharmacy and what kinds of services do they offer?
Specialty pharmacy offers delivery of injectable and select oral specialty medication and supplies to the location of your choice. Services include delivery notification and refill reminder calls to help you stay on your treatment plan. You'll also receive expert care services including counseling, follow-up care calls, informative disease-related materials, and access to health experts 24 hours a day, seven days a week.

What drugs are offered through specialty pharmacy?
Medications for a variety of chronic conditions including multiple sclerosis, rheumatoid arthritis, cystic fibrosis, hemophilia, infertility, immunologic disorders, Crohn's disease, Gaucher disease, pulmonary hypertension, Fabry disease, MPS 1, blood dyscrasia, growth hormone deficiency, respiratory syncytial virus, hepatitis C and more are available through specialty pharmacy.

This is NOT insurance. Discounts are only available at participating pharmacies.
Operated by CVS Caremark.

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Cards may be available for pick up at the following locations in Camden County:

Camden County **Board of County Commissioners** **Government Services Complex** 200 East 4th Street Woodbine, GA 31569 Phone: (912) 576-5601	**Camden County Fire Rescue** **Station 10** 125 North Gross Road Kingsland, GA 31548 Phone: (912) 729-3911
City of Kingsland (City Hall) 107 South Lee Street Kingsland, GA 31548 Phone: (912) 729-5613	**City of St. Marys (City Hall)** 418 Osborne Road St. Marys, GA 31558 Phone: (912) 882-5516
City of Woodbine (City Hall) 310 Bedell Avenue Woodbine, GA 31569 Phone: (912) 576-3211	**Camden County Public Library** 1410 HWY 40 Kingsland, GA 31548 Phone: (912) 729-3741
Camden County Chamber of Commerce 2603 Osborne Rd, Suite R Saint Marys, GA 31558 Phone: (912) 729-4554	**Camden County Public Health Department (Kingsland)** 600 N Charles Gilman J Ave Kingsland, GA 31548 Phone: (912) 729-4554
Camden County Public Health Department (Woodbine) 1501 Georgia Ave Woodbine, GA 31569 Phone: (912) 729-4554	**Camden County Public Health Department (St. Marys)** 905 Dillworth Street St. Marys, GA 31558 Phone: (912) 729-4554
Camden County Department of Family & Children Services (DFACS) Kingsland, GA 31548 Phone: (912) 729-4853	**Camden County PSA/Leisure Services** 1050 Wildcat Drive Kingsland, GA 31558 Phone: (912) 882-2200
Habitat for Humanity of Camden County 100 Miller Street St. Marys, GA 31558 Phone: (912) 729-3633	**Georgia Department of Labor** 1712 Osborne Road St. Marys, GA 31558 Phone: (912) 673-6942

*****County residents also have the convenient option to print a card from the web. Visit www.caremark.com/naco to print a personalized ID card and access other program tools.***

Pharmacies in Camden County

Camden Pharmacy Inc 214 B Professional Cir S Saint Marys, GA 31558 Phone: (912) 673-8280	**Camden Pharmacy Inc** 214 B Professional Cir S Saint Marys, Ga 31558 Phone: (912) 673-8280
CVS Pharmacy 2603 Osborne Rd Ste B Saint Marys, Ga 31558 Phone: (912) 882-4841	**Wal-Mart Pharmacy** 6568 GA Highway 40 E Saint Marys, GA 31558 Phone: (912) 510-9221
CVS Pharmacy 1351-13 E Boone Rd Kingsland, GA 31548 Phone: (912) 729-6227	**Winn-Dixie Pharmacy** 1351 Boone Rd E Kingsland, GA 3158 Phone: (912) 729-6450
Kmart Pharmacy 1601 Highway 40 East Kingsland, GA 31548 Phone: (912) 729-6170	**Woodbine Pharmacy Inc** 908 Georgia Ave # 1 Woodbine, GA 31569 Phone: (912) 576-6998
Walgreens Pharmacy 2060 Highway 40 E Kingsland, GA 31558 Phone: (912) 673-9130	**Publix Pharmacy** 1601 GA Highway 40 East Kingsland, GA 31548 Phone: (912) 729-6450

***Please check with the pharmacy to make sure you are getting lowest discounted available.**