



FEMA

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# Fact Sheet

## Clean and Removal Assistance (CRA) Available in Georgia

- A fixed amount of a one-time \$500 payment will be provided to eligible individuals and households whose dwellings were damaged by Hurricane Irma due to flooding but were not rendered uninhabitable.
- CRA is intended to ensure contamination from floodwaters is addressed in a timely manner to prevent additional losses and potential health and safety concerns.
- Applicants must meet **all** of the following conditions to receive CRA.
  - The individual or household must register with FEMA;
  - The pre-disaster primary residence is located in a county that is designated for Individual Assistance;
  - The applicant has at least one real property line item recorded with the cause of damage as “flood”;
  - The pre-disaster primary residence was not covered by flood or mobile home insurance at the time of the disaster; and
  - The applicant received a denial for Home Repair Assistance of “Ineligible-Home is Safe to Occupy (IDD).
- The following are limitations and exclusions for CRA:
  - CRA will be awarded at a fixed amount of \$500, which represents the average cost of cleaning, sanitizing, and removing carpet in the geographic area;
  - CRA will be awarded as a one-time payment; and
  - If the applicant is later determined eligible for Home Repair Assistance, no award will be paid if the Home Repair amount is equal to or less than the CRA payment. If the amount is more than the CRA payment, the applicant will only be paid the portion that exceeds the CRA payment.
- Individual property owners will be responsible for performing or contracting for services to remove contaminants from and disinfect surface areas of their home that have been affected by floodwater.
- Funds are delivered via direct deposit or paper check payable to the eligible applicant.

**(more)**

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Funding may take longer than usual to disperse due to the number of ongoing large-scale disasters.

- Once made, an eligibility determination is final. CRA is limited to a one-time payment of \$500 per household, and is subject to a 25 percent cost share with the State of Georgia.
- FEMA grants do not have to be repaid. FEMA assistance is nontaxable and will not affect eligibility for Social Security, Medicaid or other federal benefits.

### ***Registering with FEMA***

- FEMA Individual Assistance is available to disaster survivors in five Georgia counties affected by Hurricane Irma: **Camden, Chatham, Glynn, Liberty and McIntosh.**
- The quickest way to apply for federal assistance is online at [DisasterAssistance.gov](https://www.disasterassistance.gov) or through the [FEMA mobile app](#).
- Survivors may also register by calling the FEMA helpline at **800-621-3362 (voice, 711 or VRS) or 800-462-7585 (TTY).** **Because of high demand, lines may be busy. Please be patient, and try calling in the morning or evening when call volume may be lower.**
- Have this information ready when you apply:
  - Social Security number
  - Address of the damaged home or apartment
  - Description of the damage
  - Information about insurance coverage
  - A current contact telephone number
  - An address where you can receive mail
  - Bank account and routing numbers for direct deposit of funds
- FEMA grants do not have to be repaid. FEMA assistance is nontaxable and will not affect eligibility for Social Security, Medicaid or other federal benefits.
- The deadline to apply for disaster assistance in Georgia is Nov. 14.

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