

CAMDEN COUNTY RESIDENTIAL SOLID WASTE COLLECTION SERVICE

The Camden County Residential Solid Waste Collection service includes the collection of solid waste, recyclables, bulky and white items. This is accomplished through our contractor, Advanced Disposal.

How do I get my service started?

- a. Call the Camden County Curbside Collection Office at **912-510-6881**
- b. Office Hours are Monday – Friday, 8:00am to 5:00pm
- c. At the time of set of proof of ownership of the property and deposit of \$94.00 is required.
- d. Your curbside cart and recycling bin should be delivered to you within 7 business days after request service.

Camden County strives to provide the best service possible at a nominal fee to its residential customers, but if you experience any problems with your service, we want to know immediately!

The following information is provided to you in hopes that it will answer most questions you may have regarding your residential service. If you need further information, please call us at 912-510-6881.

CONTACT THE CAMDEN COUNTY CURBSIDE COLLECTION OFFICE FOR THE FOLLOWING:

- Collection Schedules
- Reporting missed pickups
- Information regarding limitations of collection
- Requests for extra pickups
- Requests for cart replacement due to damage through normal use
- Requests for new service or changes in existing service
- Requests to discontinue service when moving
- Matters regarding your bill
- Account balances

GENERAL POLICIES

- Service is provided by Camden County through our contractor, Advanced Disposal, and is mandatory per the Camden County Curbside Collection Ordinance in order to insure that solid waste is properly disposed of.
- Collection of solid waste and recyclables is provided once per week.
- Your cart and recycling bin must be placed at the curb for collection.

BULK ITEMS AND WHITE GOOD PICKUPS

To have furniture or appliances picked up you must call the Curbside Collections Office to schedule a pickup. Any items sitting outside the trash can will require a service order. A charge of \$10 per item will be imposed for any item over five (5). The first five (5) items will be picked up free of charge.

MISSED PICK UPS

Missed pickups should be reported to the Camden County Curbside Collection Office at 912-510-6881 within 24 hours.

REPORTING VACANIES

Vacancies should be reported to the Camden County Curbside Collections immediately by calling 912-510-6881.

STOLEN CARTS

Stolen carts must first be reported to the Camden County Sheriff's Office at 912-510-5100. A case number will be assigned and you can then call the Curbside Collection Office to request a replacement at no extra charge. If you do not report it and do not call with a case number, then there will be a \$60.00 cart replacement fee.

FEE SCHEDULE AND BILLING INFORMATION

- The current charge is \$46.95 per quarter- this includes one residential 90 gallon cart and one 15 gallon recycling bin.
- Billing is done on a quarterly basis (1st quarter January-March, 2nd quarter April-June, 3rd quarter July- September, and the 4th quarter October- December)
- Tenants cannot be billed- for rental properties bills will remain in the property owners name and will be sent to the same mailing address as property tax bills.
- Adjustments will be made for vacancies if they are reported immediately and proper documentation is given.
- Any change in mailing address or ownership should be reported to the Camden County Curbside Collection Office at 912-510-6881 and proof must be given at that time.
- Financial Hardship Exemptions are available for qualified applicants and are certified through the Department of Family and Children Services. If you think you may qualify for this exemption, contact the Curbside Collection Office to apply.

HOLIDAY SCHEDULE

If your collection day falls on Thanksgiving, Christmas or New Year's Day, then your service will usually be one day later.

Please check your local newspaper for details during holidays or call Camden County Curbside Collection Office.